

To Valued Client(s),

With the rising concern and spread of COVID-19, Sound Escape Music Therapy has outlined policies and procedures that are constantly in place, and our commitment to Work, Health and Safety in addition to infection control.

Our Commitment to Work, Health & Safety:

Sound Escape Music Therapy is committed to providing a safe and healthy working environment for our therapist, clients, and other persons in the chosen place of work, as reasonably practical.

Sound Escape Music Therapy achieves this by working together with therapists, carers, parents, guardians and clients, following a program of health and safety activities and procedures outlined in our W, H & S objectives below. These objectives are monitored and reviewed to achieve the best practice standard, while ensuring compliance with current Queensland W, H & S legislations and codes of practice.

Our W, H & S Objectives:

- ◆ To provide a safe and healthy work environment for our therapist, clients, carers, guardians, parents and other persons in the chosen place of work
- ◆ To provide safe and healthy methods of work
- ◆ To provide programs of health and safety activities (including training) and procedures which are continually updated and effectively carried out
- ◆ To identify, eliminate or reduce hazards and risks to health and safety
- ◆ To continually monitor and improve work health and safety
- ◆ To provide education and training resources if needed
- ◆ To comply with all relevant W, H & S laws, rules, standards and codes of practice

Infection Control:

Sound Escape Music Therapy considers health, safety and infection control a serious matter and as such we have an infection control policy in place to protect our clients from contracting diseases and infections from others in our workplace. Our therapist is regularly trained in infection control principles and procedures. Sound Escape Music Therapy's risk management approach to infection control includes:

- ◆ The therapist will disinfect their hands before and after each client contact with a hospital grade hand sanitiser solution
- ◆ All musical tools are cleaned with hospital grade disinfectant cleaning products before & after each client contact/session
- ◆ All mouth contact musical tools are sterilised with hospital grade solution for 24hrs, then thoroughly rinsed and cleaned with hospital grade cleaning products before & after each client contact/session
- ◆ All material based musical tools are soaked in a hospital grade cleaning solution for 24hrs, then thoroughly rinsed and washed in hot water before & after each client contact/session
- ◆ Any microphone used as a musical tool has a microphone cover over the mouthpiece when in use. These covers are for single use only, and are changed for each session. Each individual microphone cover is separately soaked in hospital grade disinfectant for 24hrs, thoroughly rinsed and cleaned before & after each client contact/session

With these procedures already in place, Sound Escape Music Therapy is now taking any extra precautions suggested by Queensland Health as the situation develops and changes. This includes rigorous cleaning/disinfecting and thorough hand hygiene/sanitizing after any contact. We write to you, to give you peace of mind that we are doing everything we can to maintain the highest standard of service possible, that is safe everyone. If any client is experiencing flu like symptoms, please inform Sound Escape Music Therapy prior to any upcoming session so we can reschedule if needed. We are confident to continue business as usual, let the music speak!

Kind Regards,

LAUREN DENNY | MUSIC THERAPIST

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